

From: Jean-Claude Bourut
To: Microsoft ATR
Date: 1/23/02 7:51am
Subject: Microsoft Settlement

Dear Sir,

To an average software engineer like me, it takes days to figure out how to configure my computer using Microsoft operating system, so probably it is even worse for you or any non skilled person using a pc.

As a result, people follow the easy path of using whatever is already pre installed on their computer.

Since ONLY Microsoft defines what is bundled with the OS, people use Microsoft solution. This gives a a Microsoft controlled OS (try to find a PC with Linux+Windows), a Microsoft controlled browser, a Microsoft controlled ISP: aka MSN, and generally the death of all competitors that do not have an alternate source of founding.

As long as Microsoft is allowed to use its monopoly on the PC as a launching pad to new markets, there can not be any fair competition and people will pay too much for old product.

It is sad to see the US justice department allowing a proven guilty Microsoft to run business as usual with the release of Windows XP.

Only a solution that creates a stone wall between the successful businesses and the new business of Microsoft would allow competition to flourish. MSN, webTV, XBox business should belong to different companies without any technical, marketing or shareholder ties.

As far as penalty is concerned, mass replication of software costs zero, the only thing that matters is money or jail or both.

Regards,

